# Privacy Statement

## DCU Shipping & Trading

DCU Shipping & Trading (hereinafter referred to as “DCU”) has its office at Ringdijk 458, 2983 GS Ridderkerk, The Netherlands, and is registered with the Dutch Chamber of Commerce under number 78410398. DCU provides services in the field of international maritime container transport and related forwarding services.

DCU respects the privacy of its clients, prospective clients, business contacts and website visitors. We process personal data with due care and in accordance with applicable privacy legislation, including the General Data Protection Regulation (GDPR). This Privacy Statement explains which personal data we may process, for which purposes, on which legal bases, and what rights you have.

## 1. Personal data we process

DCU may process personal data that you provide to us directly in the course of an enquiry, business relationship or use of our website.

- contact details, such as name, company name, address, e-mail address and telephone number;
- information required to prepare, perform or administer our services and assignments;
- information that you provide to us in correspondence, e-mails or through a contact form on our website;
- technical information that is strictly necessary for the secure and proper functioning of the website.

DCU does not intend to collect special categories of personal data or personal data relating to children through its website. Please do not provide such information unless this is strictly necessary and there is a lawful basis for doing so.

## 2. Purposes of processing

DCU may use personal data for the following purposes:

- to respond to enquiries and requests for information or quotations;
- to communicate with clients, prospective clients and other business contacts;
- to prepare, enter into and perform agreements and provide our services;
- to administer our business relationship, including invoicing and record keeping;
- to comply with statutory and regulatory obligations;
- to protect the security and proper functioning of our website and IT systems;
- to handle questions, complaints or other communications concerning our services.

## 3. Legal bases

Depending on the circumstances, DCU processes personal data on one or more of the following legal bases under the GDPR:

- the performance of a contract or taking steps at your request prior to entering into a contract;
- compliance with a legal obligation;

- DCU's legitimate interests, such as conducting and protecting its business and communicating with business contacts;
- consent, where consent is required by law.

DCU does not use automated decision-making that produces legal effects or similarly significantly affects individuals.

## 4. Contact form and electronic communication

If you contact DCU through the website, by e-mail or by telephone, we use the information you provide to respond to your request and, where applicable, to prepare or perform our services. Please provide only information that is relevant to your enquiry.

Messages submitted through a website contact form may be processed by technical service providers that support the hosting, security or delivery of the website and its communications, solely insofar as this is necessary for those services.

## 5. Cookies and website analytics

The DCU website is intended to operate in a privacy-friendly manner. DCU does not use advertising or social-media tracking cookies and does not use non-essential analytics cookies unless this Privacy Statement and, where required, the website's consent mechanism are updated accordingly.

Strictly necessary technical cookies or comparable technologies may be used where required for the security and proper functioning of the website. Such technologies are not used to create advertising profiles.

## 6. Sharing personal data with third parties

DCU does not sell or rent personal data. We may share personal data with third parties where this is necessary for the performance of our services, for the operation and security of our website and IT environment, to comply with a legal obligation, or where another lawful basis applies.

Where third-party service providers process personal data on behalf of DCU, DCU will make appropriate arrangements as required under applicable data protection law.

## 7. International transfers

In the course of international forwarding and maritime transport services, it may be necessary to share relevant information with service providers or business partners outside the European Economic Area (EEA). Where personal data is transferred outside the EEA and data protection law requires additional safeguards, DCU will apply an appropriate transfer mechanism, such as an adequacy decision or European Commission approved Standard Contractual Clauses, where applicable.

## 8. Security

DCU takes appropriate technical and organisational measures to protect personal data against loss, unauthorised access, alteration or unlawful disclosure. The website will use an encrypted HTTPS connection. No method of electronic transmission or storage can, however, be guaranteed to be completely secure.

## 9. Retention periods

DCU retains personal data for no longer than is necessary for the purposes for which it was collected, unless a longer retention period is required by law. Where data forms part of records that DCU is legally required to retain, the applicable statutory retention period will be observed.

## 10. Your rights

Subject to the conditions and limitations of the GDPR, you may have the right to:

- request access to your personal data;
- request rectification of inaccurate or incomplete personal data;
- request erasure of your personal data;
- request restriction of processing;
- object to processing based on legitimate interests;
- withdraw consent at any time where processing is based on consent;
- request data portability where the statutory requirements are met.

You may submit a privacy request to DCU using the contact details below. DCU may request information reasonably necessary to verify your identity before acting on a request.

## 11. Complaints

If you have concerns about the way DCU processes your personal data, please contact us first so that we can address your concerns. You also have the right to lodge a complaint with the competent data protection supervisory authority. In the Netherlands this is the Autoriteit Persoonsgegevens (Dutch Data Protection Authority).

## 12. Contact details

**DCU Shipping & Trading**
Ringdijk 458
2983 GS Ridderkerk
The Netherlands
Telephone: +31 10 297 3003
E-mail: request@dcushipping.com
Chamber of Commerce: 78410398
VAT: NL861381865B01

## 13. Amendments

DCU may amend this Privacy Statement from time to time, for example if our website, services, legal requirements or data-processing activities change. The most recent version should be made available through the DCU website.

**Last updated: August 2026**

Note: this statement has been updated for the intended new DCU website configuration: a compact corporate website with direct contact functionality and without advertising, social-media tracking, newsletter functionality or non-essential analytics cookies. If those features are added later, the Privacy Statement and any cookie consent mechanism should be reviewed before deployment.